



Listening Sessions

Make your voice heard! Help define the future of culturally responsive behavioral health care in California

The Community Mental Health Equity Project (CMHEP) TA Center is supporting the California Department of Health Care Services (DHCS) in updating Cultural Competence Plan guidance for county behavioral health agencies.

Help inform future recommendations by joining us for upcoming virtual Listening Session events, hosted on Zoom, with two specific stakeholder groups:

- consumers of behavioral health services and their family members
- county Cultural Competence Committee members

In these sessions, participants will be assigned to breakout rooms based on which group they belong to (i.e., consumer/family members or Cultural Competence Committee members). Different questions will be asked of the two participant groups, as described below. For those consumers/family members who are on Cultural Competence Committees, you may choose whichever session you prefer.

Listening sessions are a great way to hear about system challenges and innovative solutions from community perspectives. Your feedback as a key stakeholder will help us plan programming, facilitate continued statewide discussions around behavioral health equity, and inform updated state CCP guidance (see [DHCS Information Notices 10-02 and 10-17](#)).

Consumers of Behavioral Health Services and Their Family Members

Join us to ensure that the voices of behavioral health services consumers and their family members are heard as state agencies, county behavioral health departments, and community-based organizations (CBOs) seek to improve access to and experiences with culturally sensitive behavioral health services. These virtual Listening Sessions will address:

- experiences of access to culturally responsive and equitable behavioral health services
- desired changes to service delivery
- experiences participating in community planning activities related to behavioral health services

Please join us on one of the following dates:

- Monday, June 13, 2:00 - 3:30 p.m. PT
- Tuesday, June 14, 5:00 - 6:30 p.m. PT
- Friday, June 17, 11:00 a.m. - 12:30 p.m. PT
- Tuesday, June 21, 12:00 - 1:30 p.m. PT
- Thursday, June 23, 5:00 - 6:30 p.m. PT

[Register Today ▶](#)

County Cultural Competence Committee Members

Members of county Cultural Competence Committees across the state are invited to share their perspectives about:

- developing and implementing Cultural Competence Plans
- collaborations between county agencies and community-based organizations
- effective processes for community planning of culturally and linguistically responsive behavioral health services

We will use participants' responses to assist DHCS in revising Cultural Competence Plan guidance for county behavioral health agencies. Participants will also help us identify specific culturally responsive training and technical assistance needs for staff working at county behavioral health departments and CBOs.

Please join us on one of the following dates:

- Monday, June 13, 2:00 - 3:30 p.m. PT
- Tuesday, June 14, 5:00 - 6:30 p.m. PT
- Friday, June 17, 11:00 a.m. - 12:30 p.m. PT
- Tuesday, June 21, 12:00 - 1:30 p.m. PT
- Thursday, June 23, 5:00 - 6:30 p.m. PT

[Register Today ▶](#)